معهد البحرين للتدريب
Bahrain Training Institute

مملكة البحرين
وزارة التربية والتعليم

Level 3 Diploma in Travel and Tourism Operations
(Institute of Commercial Management UK)

Programme Description

The ICM – UK Level 3 Diploma in Travel and Tourism Operations is developed by a team of industry specialists based in the UK. It is aimed at providing trainees with the best possible travel qualification within a study of one year. This Diploma Training Programme prepares trainees to take up challenging front line positions in the airlines, airports, travel and tours agents as well as government tourism organisations.

Programme Objectives

- Equip trainees with the fundamental knowledge and practical skills demanded by the most vibrant travel and tourism sectors
- Provide a unique qualification for further studies, training, and career progression
- Provide trainees with state-of-the-art Global Distribution Systems – Sabre – Galileo – Amadeus
- Provide skill development and education needed to prepare individuals for effective job performance in the hospitality, tourism and entertainment industries

Duration: 1 year (two semesters) of full-time study
Awarding Body: Institute of Commercial Management –UK

Assessment

Evaluation is done through classroom activities, class tests and a final exam. The practical activities are carried out and demonstrated in our lab, which is equipped with the latest reservation systems.

Qualification Certificates

After completion of the requirements of the programme, trainees shall be awarded a Diploma from ICM – UK as well as from the Bahrain Training Institute.

Career Options

After passing the Level 3 Diploma in Travel and Tourism Operations (DTTO), trainees will be equipped to work in the following Travel and Tourism related organisations:

- Airlines
- Airports
- Travel and Tours Agents
- Car Rental Companies
- Hotels
- Tourism Offices

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Programme Structure

Year 1- Semester 1

Unit Title	Unit Code	Pre-Requisite
World Wide Destinations	DTF213	
Retail Travel Operations	DTF214	
Galileo Reservation System	DTF215	
Amadeus Reservation System	DTF216	
English for Tourism 1 – Part 1	EFT111	
Study & Employability Skills	ENGB11025	

Year 1- Semester 2

Unit Title	Unit Code	Pre-Requisite
Tourism Marketing & Promotion	DTF220	
Tourism & The Environment	DTF221	
Tour Operations	DTF222	
Sabre Reservation System	DTF225	
English for Tourism 1 – Part 11	EFT122	EFT111